



ETO Replacement Project: Frequently Asked Questions

Q: When will Family League's new data system be operational, and when should we expect to make the transition from ETO?

A: Family League's new data system will go live in June of 2017, with user training in July 2017. Funded partners will begin using the system, and cease using ETO, in August of 2017. (See our [timeline](#).)

Q: What are the expected benefits of the new data system?

A: Family League's new data system will provide users the ability to leverage their available technology to improve, extend, and enhance their workflows by providing tools to enter and extract data through desktop systems, tablets and even phones. This should help simplify the collection of quality data for users and improve fidelity of data collection efforts by funded partners in the field, leading to stronger and better measurement of outcomes and improved transparency and accountability.

Q: How will the new data system be rolled out—and how will that affect my organization?

A: Family League has partnered with two external vendors – coLab and Advanced Metrics – to design, build, and assist Family League in implementing the system over the next year. At its core, the system will be web-based, meaning the rollout will be more about implementation and training with the various stakeholders. Your organization will benefit from the process of implementation, as the system will help clarify and simplify workflow and data expectations, and provide more rigorous and functional tools to do the daily work.

Q: Will my organization have an opportunity to provide feedback on the new data system?

A: As part of the Design-Build-Deploy effort, Family League will be inviting stakeholders to participate in focus groups, group interviews, individual interviews, testing sessions, and development reviews. These will be opportunities for your organization and team members to contribute.

Q: How is my organization expected to prepare for the transition to the new data system?

A: There are a number of ways you can begin to prepare your organization for the new data system. Family League will be contacting members of your organization to survey them on the type of technology they have available to them. It is important that those who are contacted respond to provide the requested information in a timely manner, so that our development partners can ensure the greatest compatibility and ease of use.

Family League will also be holding a number of focus groups, group interviews, individual interviews, testing sessions, and development reviews to identify key stakeholders and champions for the process. Participation is a great way to be part of the transition.

Finally, continuing to enter your data faithfully into ETO so that we can continue to plan the data conversion process will help support the transition process in the late spring of 2017.



Q: Will training on the new data system be offered to my organization—and how much time will that take?

A: Family League will be building a training program that will launch in July 2017 to train all users at all levels. More information on this training program will become available in the early spring of 2017.

Q: How does the transition to the new data system affect my budget, and how should I prepare for any cost-related impact?

A: At this time, Family League does not anticipate the new data system will impact funded partners' budgets.

Q: How will I be kept informed of progress, and my role, during this process?

A: Family League will issue bulletins in a timely manner to keep all stakeholders informed. You can expect to hear from us on a regular basis, beginning late summer/early fall. We will also share updates to these FAQs on our website, along with updates to our timeline, and we will let you know when new information is available. We will also establish a mechanism for submitting additional questions.

Family League will also be holding a number of focus groups, group interviews, individual interviews, testing sessions, and development reviews to identify key stakeholders and champions for the process. Participation is a great way to stay informed.